

# How can we help with heating your home?

## Energy Assistance is available

### ***New Income Guidelines!***

Family Size	1 Month	3 Months	Annual
1	\$2,024	\$6,071	\$24,282
2	\$2,646	\$7,939	\$31,754
3	\$3,269	\$9,806	\$39,225
4	\$3,891	\$11,674	\$46,697
5	\$4,514	\$13,542	\$54,169
6	\$5,137	\$15,410	\$61,640
7	\$5,253	\$15,760	\$63,041
8	\$5,370	\$16,111	\$64,442

### ***What is the Wisconsin Home Energy Assistance Program and how does it work?***

Energy Assistance is a one-time payment during the heating season (October 1 – May 15). The funding pays a portion of energy costs, but the payment is not intended to cover the entire energy costs of a residence. The amount of the energy assistance payment varies depending on a variety of factors, including the household's size, income, and energy costs. In most cases the energy assistance benefit is paid directly to the household's energy supplier.

### ***How does Crisis Assistance help?***

Crisis assistance includes: retention of utility services, reconnections, oil deliveries and furnace repair or replacement. (Note: furnace repair or replacement is only available when home is owner occupied).

### ***Applicants must bring:***

- Photo ID for the person who is completing an application.
- Proof of all income sources of your entire household's gross income for the 3 months prior to the month of application (i.e. child support, wages, pension, unemployment printout, etc.) Seasonal employees will require the prior year's entire tax package.
- Social Security cards for everyone in the household
- Current energy bill (gas/electric/oil)
- If your heat is included with your rent you must provide a lease or statement from the landlord confirming your heat is included with rent.

**SDC Energy  
Assistance Hotline:  
414-906-2800**

**See back for site locations and  
more helpful information.**

***"Customer Satisfaction it's what we do"!***



**If you experience a  
loss of heat after  
hours please call 211.**



**1-800-242-9137 • 24 Hr Call Center**



# 2012-2013 Energy Assistance Program

## Site Locations

***Sites listed below are available Oct 1, 2012.  
The Energy Assistance Season ends May 15, 2013.***

Please note that sites can process a limited number of applications each day. Walk-ins are on a first-come-first-served basis. Daytime and evening appointments can be scheduled on SDC's website, weekdays Oct. 1 - Nov. 16 and April 1 - May 15. Saturday appointments are available all season until May 11th. To qualify for an appointment you must be a full-time worker or a full-time day student. Please call the Hotline, 414-906-2800 for an appointment or visit the SDC website at [www.cr-sdc.org](http://www.cr-sdc.org) and go to the Links page.

***Customers are welcome to go to any of the locations listed below.***

### **SDC Richards Street**

4041 N. Richards St., 53212

Mon. - Fri., 7:30 am - 4:30 pm

***\*Coming Soon - SDC Richards location will be relocating in 2013***

### **SDC Teutonia Ave.**

6848 N. Teutonia Ave., 53209

Mon. - Fri., 7:30 am - 4:30 pm

### **SDC Chase Avenue**

2701 S. Chase Ave. Suite D, 53207

Mon. - Fri., 7:30 am - 4:30 pm

***At all locations doors open at 7:30 am.***

***Additional program hours are available by appointment only.***

Please note that all Energy sites are handicapped accessible and have a capacity limit.  
For home visits and phone visits contact Community Advocates at 414-875-2009.

\*If you are homebound and there's another adult in the household who is NOT disabled, you may send that household member to one of our locations to complete an application.  
OR you may log onto our website at [www.cr-sdc.org](http://www.cr-sdc.org) to print an authorization form to have someone that is over 18 years to come in for you.

### **In observance of the following National Holidays, applications will not be taken on these days:**

Thanksgiving Day, 11-22-2012	Good Friday, 3-29-2013
Friday after Thanksgiving, 11-23-2012	Memorial Day, 5-27-2013
Christmas Holiday, 12-24-2012 - 12-25-2012	Independence Day, 7-4-2013
New Year's Holiday, 1-1-2013	Labor Day, 9-2-2013
Martin Luther King Jr. Day, 1-21-2013	

***SDC Energy Assistance is a State of Wisconsin Home Energy Assistance Program***